



Susan Keane Baker MHA, is an experienced health care professional with seventeen years experience as vice president at New York and Connecticut hospitals. She also directed the quality initiatives program for a national PPO with 19 million members.

Since starting her own company in 1994, Susan has spoken for groups in 48 states. Who are the holdouts? Well, if you know anyone in Alaska or Montana....

For her communications work, Susan was awarded the General Electric Circle Award and a Life Communicators Award of Excellence. She is a Certified Speaking Professional, the highest earned designation of the speaking profession. Susan is a Commissioner of the Connecticut State Commission on Medicolegal Investigations. From 2008 - 2011, Susan served as a member of the Board of Examiners for the Malcolm Baldrige National Quality Award.

Throughout her career, Susan has been pegged a workaholic by friends. The point was proven when she was struck by lightning while traveling to give a presentation. The speech took precedence over a visit to the emergency department. When she's not traveling, Susan enjoys spending time on the Connecticut River with her husband, George, and children, Jane and Thomas. To book Susan Keane Baker call Executive Speakers Bureau at 901-754-9404.

**Susan Keane Baker**

### Speech Topics

- Leadership
- Healthcare
- Health & Wellness