

Hattie Hill has worked as a businesswoman, entrepreneur, professional speaker and international management consultant since 1983. Hattie Hill integrates her combination of unique experience in the business world and her academic training in Education and Psychology into her training sessions and presentations. President of the International Productivity Institute, profiled by The Wall Street Journal for its expertise in diversity training, Hattie Hill and IPI consult with organizations on quality and productivity issues facing our multinational and multicultural workplace. Hattie Hill has trained organizations to incorporate leadership and diversity strategies into their structure to better prepare them for global competition in the 21st century. Hattie hill has shared her expertise and global vision with audiences in 15 countries, including the Caribbean, Australia, South Africa, the United States, and numerous European countries. Additionally, she serves as an adjunct professor for the Gallop Leadership Institute. She is regularly guoted in national publications such as the Wall Street Journal and The USA Today on matters concerning human relationships in corporate America such as executive leadership, diversity and customer service. A best-selling author, her latest book is Smart Choices That Will Change Your Life. Programs Include: Managing the Dimensions of Diversity **Competitive Marketing Strategies Global Customer Service** Leadership In a Changing World

Hattie Hill

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