



**Gloria Goins** is the former Chief Diversity and Inclusion Officer for Bon Secours Mercy Health System, the nation's 5th largest Catholic healthcare system. Under Gloria's leadership, DiversityInc recognized Bon Secours as one of the 10 best healthcare systems, for three consecutive years. Becker's Hospital Review recognized Gloria herself as one of the 15 chief diversity officers in healthcare to know.

In addition to leading the diversity and inclusion organization at Bon Secours, Gloria also led the organization's employee engagement strategy. Under her leadership, Bon Secours achieved the highest employee engagement score in the organization's history (the 99th percentile), and was recognized by the Gallup Organization as one of the Top Best Workplaces in the world.

Gloria is responsible for creating two world-class Diversity and Inclusion organizations from their very inception. Gloria served as the very first vice president of diversity for Cingular Wireless, which at the time was the nation's largest wireless communications company with more than 70,000 employees. Gloria's team at Cingular received numerous national awards and recognition for outstanding initiatives. Gloria also served as the very first Chief Diversity Officer at The Home Depot where she was as a senior member of operations team with accountability for all aspects of employee, customer, multicultural marketing, and community strategies for emerging markets.

Gloria is a former faculty member at Georgetown University, where she served as the founder and chair of the Georgetown Chief Diversity Officers' Roundtable. She is currently a faculty member at Jefferson Health where she teaches a course on diversity and inclusion and healthcare leadership.

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### Speech Topics

- Healthcare
- Diversity

