

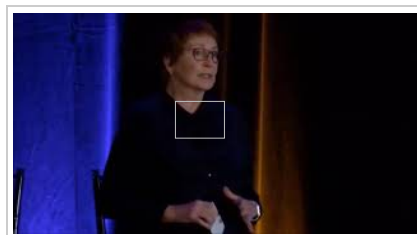


As the CEO and Founder of Fierce, Inc. and the author of the best-selling book: *Fierce Conversations: Achieving Success at Work and in Life One Conversation at a Time*; no one knows how to have Fierce Conversations better than **Susan Scott** herself. Scott, a popular and sought-after Fortune 100 public speaker, and renowned leadership development architect has logged over 10,000 of hours of conversations with one epiphany: While no single conversation is guaranteed to change the trajectory of a career, business or life - any conversation can. With years of industry experience, Susan Scott introduces the principles and immediately applicable techniques teams can use to become expert conversationalists. Her belief that as individuals, we can enrich our relationships and change the world 'one conversation at a time' is an inspiring message to the audience that sparks curiosity and instantly ignites action. Susan Scott's revolutionary way of communicating helps support a handful of initiatives such as diversity in the workplace, institutional accountability, performance management, radical transparency and many more. When Susan is not traveling the world delivering keynotes and developing great leaders, she resides in Seattle, Washington with her three adorable dogs: Dobby, Haymitch & Tallulah.

**Susan Scott**

### Speech Topics

- ▢ Teambuilding
- ▢ Peak Performance
- ▢ Management
- ▢ Leadership
- ▢ Customer Service
- ▢ Coaching / Mentoring



## Testimonials

▢ Relationships define my career, my company and my life. Fierce has given me another set of great tools to build those relationships.▢

- DPR Construction, Inc..

▢ This program is applicable to all levels within the organization. The skills learned have the potential to bring a complete transformation to the conversation you and your team members have. It was one of the best trainings I have ever participated in.▢

- AIMCO.